Minutes of Pre-Bid meeting for Large Scale Deployment of eGalla
Venue: Media Lab Asia, 708-723, 7th Floor, Devika Tower, 6 Nehru Place, New Delhi - 110019
Date: 27-04-2012

S.N.	Para no./ Reference	Query	Clarification / Remarks
1	4.1	After commissioning of e-Galla in the computer of the retailer/purchaser what obligation to operate and maintain will be of the Agency / Contract holder?	Maintenance at the customer end will be done by Agency / Contract holder.
2	5.11	After payment of upfront fee in advance, will it be treated as sale of 500 licenses i.e sale of full quota of 1 year?	The minimum target is 500 licenses per year.
3	5.12	If 500 licenses could not be sold in one year, is there any penalty?	No
4	6.4	If the CD/DVD for software of e-Gala do not work after installation or during within three years, will MLAsia take responsibility of rectification? As after all manufacturer of the software is M L Asia and not the Agency. Hence responsibility to maintain should not be only of the Agency.	Rectification if any required will be done by Media Lab Asia.
5	Multi Branch Operations	Can eGalla software be used for a retail sector having multi branches? And if so, how can it be used.	Yes, can be discussed.
6	Integration to accounts section/ software	Can the billing operations of eGalla software be integrated to an accounts section/ software of your own or an outside one? How can we do it?	Not available in existing version.
7		Can eGalla work in offline/online mode?	Yes
8		Can eGalla be customized? For instance can SSMS customize the application with our branding with due credits to MoIT and MLA? Can we change the skin of the application?	Yes, can be discussed.
9		Will we be provided with the source code?	No
10		Is there any region restriction? Can we also look at deploying outside of India more specific in the developing nations?	Refer para 3.1 of EoI document.

11		Current eGalla doesn't have all language compatibility? For us Kannada & Tamil are important languages. When will it be incorporated?	Can be discussed.
12		What is the overall objective of this program? Is it to just sell the software or streamline unorganized retail market?	Media Lab Asia is a not for profit company. The objective is to empower unorganized retail sector with ICT technologies.
13		What kind of support be provided post implementation by MoIT and MLA?	Refer Para 6 of EoI document.
14		If there are any versions upgrades will they be offered FOC to partners who are promoting the product?	Can be discussed.
15		Is there a max rate cap on licenses? How do you plan to restrict unfair trade practices?	Refer para 4.4 and 5.8 of EoI document.